

SHINING STAR

University Hospital McDuffie will recognize a **Shining Star** each quarter who consistently demonstrates outstanding customer service in an effort to improve the health of those we serve. “Outstanding” means “above and beyond” regular and expected levels of service.

Nominate a team member by writing a short paragraph describing examples of their “outstanding” customer service, accomplishments and commitment to making University Hospital McDuffie the hospital of choice. (See inside for Nomination Form)

Each **Shining Star** quarterly winner receives recognition in the monthly newsletter; a silver lapel pin and a designated “Shining Star” parking spot for the quarter.

The **Shining Star** employee of the year is chosen from the quarterly winners and recognized during Hospital Week. The winner receives a gold star lapel pin, \$50 restaurant gift card and their name will be engraved on a plaque and displayed in the hospital.



SHINING STAR AWARD



2460 Washington Road NE
Thomson, GA 30824
Main: 706-595-1411
Fax: 706-597-5139



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